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Bell Atlantic

Bell Atlantic Network Services, Inc. 1133 Twentieth Street, N.W. Suite 810 Washington, DC 20036 202 392-6979 Joseph J. Mulieri Director – FCC Relations

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NOV 20 1996

November 20, 1996

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF SECRETARY

DOWNER CONTRACTOR

EX PARTE

Mr. William Caton Acting Secretary Federal Communications Commission 1919 M Street, N.W. Washington, D.C. 20554

AMERICAN SERVICES

Re: CC Docket No. 96-98

Dear Mr. Caton:

Today, on behalf of Bell Atlantic, David Swann, Leslie Vial, and I met with Paul Gallant, Kalpak Gude, and Robert Tanner of the Policy and Program Planning Division to discuss Bell Atlantic's progress regarding provisions of access to Operating Support Systems (OSS). A copy of the hand-out used in the meeting is attached.

Please include this correspondence into the record as appropriate.

Sincerely,

Joseph Mulien /ym

Attachment

cc: P. Gallant

K. Gude

R. Tanner

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Access to OSS Bell Atlantic Status

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OSS	Function	n
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Projected 1/1/97
Mechanization Status

I. Pre-Ordering Access to

A. Customer Service Records	Operational
B. Feature/Function Availability by NXX	Operational
C. Telephone Number Reservation	Operational
D. Address Verification	Operational * for 60% of BA addresses
E. Due Date Availability	Operational
F. Long Distance Carrier Lists by NNX	Operational
G. Directory Lists by NXX	Operational

^{*} Continuing development

OSS Function

II. Ordering/Provisioning

A. Receive EDI transmission of Local Service Request (LSR)	Operational
B. Return acknowledgment of receipt to CLEC	Operational
C. Return LSR in error to CLEC	Operational
D. Convert LSR to BA order	Manual *
E. Return firm order confirmation to CLEC	Operational
F. Provision order	Operational *
G. Return jeopardy notification if applicable to CLEC	Manual
H. Return completion notification to CLEC	Manual *

^{*} Continuing development

Projected 1/1/97 Mechanization Status

OSS Function

III. Repair and Maintenance

A. Receive trouble report from CLEC

Operational

B. Status updates available to CLEC

Operational

IV. Billing

A. Forward usage data to CLEC daily

Operational *

B. Forward summary bill to CLEC

Operational *

^{*} Continuing development

Access to OSS Implementation Plan

• Complete support Handbooks

12/1/96

- How to establish a resale relationship
- OSS process overview
- Product/service descriptions
- OSS technical specifications and user guides
- Ordering guide
- Establish Internet access

• Conduct reseller seminar

12/15-12/20/96

• Conduct operational test

1/97 - 2/97

• Conduct individual reseller operational tests

Ongoing Post 2/97

LSR Manager

